



Quality Policy

ASP Ship Management is committed to conducting its business affairs in such a way as to achieve the highest quality of operation and service.

This will be achieved through the maintenance of a fully documented Management System that satisfies the requirements of the current version of

- ISO 9001
- ISO 14001
- International Safety Management Code
- International Ship and Port Security Code

Compliance with the requirements of the Quality Management System is mandatory for all staff.

The Executive is responsible for the quality of service supplied to its customers and for ensuring that the commitment to quality is fully realised.

Quality will be achieved by conscious effort from all members of staff to continually improve the service level to the customer.

Staff shall be trained in their specific procedures to ensure that this effort is successfully directed to the achievement of Quality Customer Service.

All staff are authorised to initiate action, identify and record problems, recommend and implement solutions to ensure non-conformances are corrected. This will be achieved through Corrective Action.

ASP Ship Management will actively encourage the adoption of Quality Principles by suppliers and where necessary, requiring improvement in practices to align them with those of ASP Ship Management.

Issued by:

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