



SHIP MANAGEMENT GROUP

WE MANAGE SHIPS SAFELY



Quality Policy

ASP Ship Management Group (ASP) is committed to conducting our business affairs in such a way as to achieve the highest quality of operation and service.

This will be achieved through the implementation of a fully documented management system that satisfies the requirements of the current standards:

- ISO 9001
- International Safety Management Code

Compliance with the requirements of the Integrated Management System is mandatory for all staff.

All staff are responsible for the quality of service supplied to our customers and for ensuring that the commitment to quality is fully realised.

Quality will be achieved by conscious effort from all members of staff to continually improve the service level to our customer.

All staff are authorised to initiate action, identify and record problems, recommend and implement solutions to ensure non-conformances are corrected. This will be achieved through Corrective Action.

ASP will actively encourage the adoption of high quality principles in line with ISO 9001 by suppliers and where necessary, requiring improvement in practices to align them with those of ASP.

Authorised by:

David Borcoski
Group Managing Director
1st April 2011

Authorised by:

Robert Bird
Group Chief Operating Officer
1st April 2011